

## Case study: **Be smart**

According to Chris Le Fevre, Project Manager, the secret of Escalator Services' success lies in innovation. "The team is willing to look outside the box," he says. "Its people sit down and come up with proper solutions for the problems you give them." Escalator Services' detailed planning and kit marshalling has helped reduce escalator refurbishment times from 26 to 12 weeks, while its in-house design capability has seen it develop a solution for prematurely cracking steps on the LHDM type of escalator. In addition, a smart step testing device records stresses throughout the step cycle. "It's a very proactive team," says Chris. "It's not afraid of taking on challenges and comes up with truly bespoke, tailored solutions."

The smart step diagnostic tool is extending the life of escalator steps and reducing maintenance costs.

