

## Independent assurance statement by Deloitte & Touche LLP ('Deloitte') to Tube Lines Limited ('Tube Lines') on selected information included in its Environment and Community Report 2007

### What we looked at: scope of our work

Tube Lines has engaged us to perform limited assurance procedures on certain environmental performance data relating to the twelve month period ending 31 December 2007. The assured data appears in its Environment and Community Report 2007, posted on its website. The scope of our work was the 2007-related performance data listed below:

Assured 2007 performance data
1. Complaints - Number of complaints reported (total, noise, nuisance, waste, pollution, wildlife, average days to close) - Complaint rate ( $[\text{Number complaints} \div \text{work hours}] \times 100,000$ )
2. Number of commendations reported
3. Number of incidents reported (total, waste, pollution, wildlife)
4. Number of near hits reported from inspections (total, noise, waste, pollution, wildlife, average days to close, percentage closed on time)
5. Number of non-conformances raised through internal audits
6. Number of external audit findings (total, non-conformance, issue, observation)
7. Energy consumption per location (electricity kWh, gas m <sup>3</sup> )
8. Water consumption per location (m <sup>3</sup> )
9. Amount of waste generated (total weight tonnes, total volume litres)
10. Tube Lines' 2007 environmental business objectives: <ul style="list-style-type: none"> <li>▪ Percentage change in energy consumption at corporate premises and Piccadilly line depots</li> <li>▪ Percentage change in paper consumption (procurement)</li> <li>▪ Percentage change in fuel efficiency (mpg) of commercial fleet over 7.5 tonnes</li> </ul>
11. Legal compliance (number of notices/prosecutions)
12. Number of employees attending Go Green training and contractors and employees attending entry permit training
13. Number of environmental awards received

### What we did: assurance process and standards

#### Engagement assurance standards

- We conducted our work in accordance with the International Standard on Assurance Engagements 3000 (ISAE 3000) issued by the International Auditing and Assurance Standards Board (IAASB) for carrying out assurance engagements on non-financial information.
- This is a limited assurance\* engagement, which is designed to give a similar level of assurance to that obtained in a review of interim financial information for the subject matter reviewed.

#### Assurance procedures

- This standard requires that we review the systems, processes and controls that deliver the selected performance data.
- Our work consisted primarily of making inquiries of company personnel and carrying out analytical procedures and sample tests as follows:
  - Understanding, analysing and testing on a sample basis the collation, aggregation, validation and reporting of the selected performance data; and
  - Reading and analysing the content of the report against the findings of our work and other relevant information and, as necessary, making recommendations for improvement.

- The limited assurance\* procedures engagement excludes procedures such as testing of source data and is substantially less in scope than a reasonable assurance\* engagement. Accordingly we do not provide reasonable assurance on those matters specified in this statement.

## **What we found: our qualified conclusion**

Based on our assurance work on the performance data described in the section 'scope of our work' above, nothing came to our attention to suggest that the 2007 data are materially misstated with the exception of the following items:

- Our sample testing for the performance data relating to
  - Percentage change in paper consumption (procurement); and
  - Percentage change in fuel efficiency (mpg) of commercial fleet over 7.5 tonnesfound insufficient supporting evidence to substantiate the reported data. Accordingly we are unable to conclude as to whether or not these performance data are materially misstated; and
- We found that not all hazardous waste data were included in the 'Amount of waste generated (total weight tonnes, total volume litres)' performance data. Insufficient evidence was available during the audit for us to quantify the effect of this error.

## **Responsibilities of directors and the independent assurance provider**

### **Tube Lines' responsibilities**

- The directors are responsible for the preparation of the Environment and Community Report and for the information and statements contained within it. They are responsible for determining Tube Lines' objectives in respect of environmental performance and for establishing and maintaining appropriate performance management and internal control systems from which the reported information is derived.

### **Deloitte's responsibilities, independence and team competencies**

- Our responsibility is to independently express a conclusion on the environmental performance data for 2007 as presented in Tube Lines' Environment and Community Report 2007 'Facts and figures – Environmental performance indicators' section.
- Our team performed the engagement in accordance with Deloitte's independence policies, which cover all of the requirements of the International Federation of Accountants (IFAC) Code of Ethics and in some areas are more restrictive. We confirm to Tube Lines that we have maintained our independence and objectivity throughout the year, including the fact that there were no events or prohibited services provided which could impair that independence and objectivity in the provision of this engagement.
- This statement is made solely to Tube Lines in accordance with our letter of engagement for the purpose of the directors' governance and stewardship. Our work has been undertaken so that we might state to Tube Lines those matters we are required to state to them in this statement and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Tube Lines for our work, for this statement, or for the conclusions we have formed.

## **Deloitte & Touche LLP**

**Chartered Accountants  
London, United Kingdom  
14 May 2008**

This independent assurance statement gives no assurance on the maintenance and integrity of Tube Lines' website, including controls used to achieve this, and in particular whether any changes may have occurred to the information since first published. These matters are the responsibility of the directors but no control procedures can provide absolute assurance in this area.

\* The different levels of assurance engagement are defined in the International Standard on Assurance Engagements 3000 (ISAE 3000) issued by the International Auditing and Assurance Standards Board. Reasonable assurance is similar to the audit of financial statements; limited assurance is similar to the review of a six-monthly interim financial report.